

GLOSSARY OF TERMS

Term	Explanation
300-x12	Standard X12 EDI transaction sets for "Firm Booking"
Term	Explanation
301-x12	Standard X12 EDI transaction sets for "Booking Confirmation"
Term	Explanation
304-x12	Standard X12 EDI transaction sets for "Shipping Instructions"
Term	Explanation
310-x12	Standard X12 EDI transaction sets for "Booking Confirmation"
Term	Explanation
312-x12	Standard X12 EDI transaction sets for "Booking Confirmation"
Term	Explanation
315-x12	Standard X12 EDI transaction sets for "Container Status"
Term	Explanation
850-x12	Standard X12 EDI transaction sets for "Order Upload"
Term	Explanation
856-x12	Standard X12 EDI transaction sets for "Shipping Notice / Manifest"
Term	Explanation
A & D	Assembly & Distribution
Term	Explanation
A & D Rates	Rates presented to a client for pick up and/or delivery of the product within a specific geographical area (e.g. Southern California). Rates are negotiated client specific.
Term	Explanation
ABC	Activity Based Costing - seeks to relate all relevant revenue and costs to the value adding activities performed in the supply chain. Revenue and costs are applied to a relevant activity, independent of when and where they occur.
Term	Explanation
Act of God	Accidents beyond human control such as floods, earthquakes, lightning or hurricanes, usually referred to as 'force majeure'
Term	Explanation
Administration Cost	The expenses associated with salaries, housing, entertainment and traveling.
Term	Explanation
Advance Ship Notice (ASN)	An electronic message sent to a client or third party that identifies each carton in a shipment before it arrives at destination.

GLOSSARY OF TERMS

Term	Explanation
Advancing charges	Fee charged to front services and/or monies for layouts such as demurrage, for lifts, materials, courier fee.
Term	Explanation
Agency	An organization working on behalf of a principal. Company whom represents/acts on behalf of another party.
Term	Explanation
Agent	Person authorized to transact business for and in the name of another
Term	Explanation
AI	Translation part of the Enterprise EDI platform.
Term	Explanation
Air Freight	The process of moving products via air.
Term	Explanation
Airfreight Conversion Factor	The factor that converts Air Freight Kilos to Cubic Meters. Set conversion factor is 1.67
Term	Explanation
Airport Handling	Handling of shipment at airport (of loading from truck, temp storage and loading on aircraft)
Term	Explanation
All Water	Service rendered by carriers on a port-to-port basis cargo moving via ocean carrier only.
Term	Explanation
All-in	All inclusive
Term	Explanation
Allocation	Allocation could be the process of allocating space on a particular vessel (or vessels) to a certain organizational unit.
Term	Explanation
Allocation Management	Allocation Management could be of carrier allocation on behalf of a client.
Term	Explanation
AMS	Automated Manifest System
Term	Explanation
ANSIx12	Standard EDI Transaction Sets

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Term	Explanation
Arbitraries	Additional fees added onto the base rate to create new origin rates (I.e. A Hong Kong rate of \$1500. To create a Shanghai rate you need to add the Shanghai arb of \$600 to the \$1500, which will give you a new Shanghai rate of \$2100).
Term	Explanation
Arrival Notice	Notice furnished to consignee and broker alerting them to the arrival of freight and availability of freight for pickup.
Term	Explanation
ASN	Advanced Shipment Notice
Term	Explanation
ASN, Carton ASN	An advanced shipment notification detailing carton id's and merchandise per specific carton.
Term	Explanation
ATS	Status indicating products are physically in a distribution center and are ready for shipment to a customer's facility.
Term	Explanation
Audit	Analysis and review.
Term	Explanation
Audit Trail	The methodology used when arriving at conclusions during an Audit.
Term	Explanation
Auto fax	System generated fax
Term	Explanation
Automated Sortation	Sortation taking place using automated devices such as conveyor belts. Automated sortation is generally computerized.
Term	Explanation
AW	All Water
Term	Explanation
AWB	Airway Bill of Lading - issued by a Airline
Term	Explanation
B/L	Bill of Lading
Term	Explanation
Back Handling	Use of delivery vehicles for return loads in order to optimize the utilization of vehicle capacity.
Term	Explanation
Back Haul	Traffic moving in direction of light flow when a carrier's traffic on route is heavier in one direction than the other

GLOSSARY OF TERMS

Term	Explanation
Back Order	An unfilled customer order or commitment. It is an immediate (or past due) demand against a product whose stock is insufficient to satisfy the demand.

Term	Explanation
Banding	Securing of cargo on a pallet generally by a steel/metal stripping.

Term	Explanation
Bank Charges	The fees for banking services.

Term	Explanation
Bank Draft	A bank instrument wherein payment of funds is guaranteed.

Term	Explanation
Bank Guarantee	Official guarantee issued by a bank to document financial stability of a customer.

Term	Explanation
Bar Code CFS Scanning	The capture of barcode information when loading CFS products into a container.

Term	Explanation
Bar Code CY Scanning	The capture of bar code information at vendor's premises.

Term	Explanation
Bar Code Labels	Bar code (see bar code) information printed on labels.

GLOSSARY OF TERMS

Term	Explanation
Bar Code Scanning	The electronic reading of bar coded identification labels.
Bar Coding	The use of package printed graphic patterns to represent information, which is than optically read by scanners.
BDC	Bulk Distribution Center
Benchmarking	The measurement of for example a company's current profile against other companies with similar operations that are considered to be 'Best-in-Class'. These 'Best Practices' are then incorporated into the company's own operation.
Bill of Lading (B/L)	A transport document that serves as a cargo receipt, contract of carriage, and document of title.
Bill of Lading clause	A particular article of a B/L. A clause can be standard and is usually pre-printed on the B/L.
Bill of Lading Instructions	Instructions for the preparation of a carrier bill of lading.
Bill of Lading No.	Carrier's unique reference number assigned to B/L.
Bill of Lading Terms	Bill of lading terms under which a shipment is carried.
Bobtail	Process whereby a truck travels without a trailer/container.
Bonded Warehouse	Customs Authorities authorizes bonded warehouses for storage or manufacture of goods on which payment of duties is deferred until the goods enter the Customs Territory. The goods are not subject to duties if reshipped to foreign points.

GLOSSARY OF TERMS

Term	Explanation
Bonded Warehousing Service	A free area granting exemption from local customs/duty (free trade zone).
Term	Explanation
Booking Fee	Fee charged when submitting a booking.
Term	Explanation
Booking Note (Booking confirmation)	Numbered document, which confirms acceptance of a specific shipment while detailing specific information, i.e., weight, id, port, ship name, voyage number, discharge point.
Term	Explanation
Booking Process	The commitment of cargo for transportation with a carrier.
Term	Explanation
Booking Window	Window stipulating when a booking must be placed. Documented and agreed upon in the SOP.
Term	Explanation
Box Rate	Flat Rate for Container
Term	Explanation
Box	Common terminology describing a container.
Term	Explanation
Break bulk	Steamship term identifying cargo stowed in a hold of a ship rather than stowed in a container which is loaded on a vessel
Term	Explanation
Broker	Person who serves as an agent or intermediary in negotiating contracts.
Term	Explanation
Brokerage	Fee paid to forwarder by the carrier for services performed.
Term	Explanation
Buffer Stock	Level of stock kept as a comfort zone to prevent stock-out situation
Term	Explanation
Bureau Veritas	French classification society.
Term	Explanation
Buying Terms	The manner in which the goods are purchased from the vendor relating to payment, and where the buyer takes over responsibility of the goods

GLOSSARY OF TERMS

Term	Explanation
C & F	Cost and Freight paid by the supplier. Insurance is for the account of buyer.
Term	Explanation
Capital Costs	Expenses for interest and depreciation of assets.
Term	Explanation
Carbotage	Trade or transport in coastal waters or airspace or between two points within a country.
Term	Explanation
Cargo Acceptance	Accepting cargo at a warehouse in accordance with the SOP.
Term	Explanation
Cargo Check	A check to ensure that delivered cargo is in accordance with the SOP and/or the Purchase Order
Term	Explanation
Cargo Management Fee	Please see management fee.
Term	Explanation
Cargo Receipt	Document confirming that cargo has been received.
Term	Explanation
Cargo receipt information - warehouse	Warehouse transmit information concerning the actual physical status of the consignment to the AJC Forwarding office
Term	Explanation
Cargo Release	Releasing cargo from transportation party against a bill of lading.
Term	Explanation
Cargo Release Management	Ensuring cargo or equipment is released on behalf of a client upon arrival.

GLOSSARY OF TERMS

Term **Explanation**
Cargo Status Overview Overview of the status of cargo in the pipeline.

Term **Explanation**
Cargo Tracer A message sent by an agent to all relevant parties, with the aim of establishing the whereabouts of missing or over landed cargo.

Term **Explanation**
Carrier One, who owns, operates or charters vehicles of transportation for movement of cargo.

Term **Explanation**
Carrier Booking Placing a booking with a carrier.

Term **Explanation**
Carrier Co-ordination Co-ordination of ocean carrier issues on behalf of a client.

Term **Explanation**
Carrier Nomination The act of nominating a carrier for the movement of cargo.

Term **Explanation**
Carrier Prospect Volume prospect given to carriers.

Term **Explanation**
Carrier Seal Numbered security device attached to container door locks to prevent access.

Term **Explanation**
Carton Inspection Inspection of cartons for proper condition.

Term **Explanation**
CCS Comprehensive Consolidation Service

Term **Explanation**
Gravity-of-Gravity Approach An approach to locating warehouse facilities or distribution centers based on tonnage shipped. This approach determines a location at the center of the ton/miles associate with product movement between a manufacturing plant and its markets. The by-product

GLOSSARY OF TERMS

Term	Explanation
Certificate of document receipt	A signed/stamped statement that documents has been received.
Certificate of origin	Formal document (required at destination) stating origin of cargo and relevant cargo details.
CFS	Container Freight Station. A location where loose cargo is delivered for consolidation into a container before shipment.
CFS Cargo	Loose containerisable cargo handled in a container freight station (warehouse)
CFS Charge	The cost associated with delivering cargo to the CFS, such as receiving, stuffing of full cont., dray of full cont to port etc.
CFS receiving charge	The charge paid by a customer for delivering cargo for shipment to a CFS facility.
CFS/CFS	Cargo received and stuffed by AJC at origin and de-vanned by at AJC destination.
CFS/CY	Cargo received as LCL and stuffed by AJC at origin and then delivered intact at destination (FCL).
Channel Structure	The method by which goods move from the producer to the customer. This will range from direct selling with no intermediaries to a structure involving agents, wholesales, retailers, etc.
Chassis	The wheel-based frame used to place containers on when they are trucked.
Chassis Rent	Charge imposed by the carrier covering rent of the chassis outside of the predetermined free time.
CIF	Cost Insurance and Freight paid by the supplier.
Term	Explanation

GLOSSARY OF TERMS

Claim	A request for payment by a customer due to shortage or damage to cargo.
Term Explanation	
Claims Handling	The processing of a request for payment by a customer due to shortage or damage to cargo.
Term Explanation	
Classification of cargo	The classification of cargo within commodity type/code during registration with customs
Term Explanation	
Client	AJC Forwarding Customer
Term Explanation	
Client Co-Coordinator	The assistant to a client manager. Handles day-to-day issues relative to a client.
Term Explanation	
Client Manager or Client Owner	The individual commercially responsible within AJC Forwarding for a specific client.
Term Explanation	
Client Team	A team specifically involved with a particular client. Also referred to as AJC Forwarding Client Team.
Term Explanation	
Closed Issues List (CIL)	Log kept of open issues between a client and AJC Forwarding that have been resolved and is at a status of closed.
Term Explanation	
CLP	Container Load Plan
Term Explanation	
CLR	Container Load Result
Term Explanation	
CLR - Automatic delivery of	A container load result delivered via a fully automated process (Auto fax or EDI)
Term Explanation	
CLR - Manual delivery of	Delivery of a Container Load Result as a Hard Copy Report
Term Explanation	
CLR - Semi-automated delivery	Delivery of a Container Load Result via Auto-Fax
Term Explanation	

GLOSSARY OF TERMS

CMR Document	Document used for road transportation in Europe. Stipulates the transportation agreement between shipper and hauler.
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Term	Explanation
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COD	Cash on Delivery.
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Term	Explanation
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Cold Storage	Storage in temperature controlled facility. Normally covering a range +5 to -30 degrees Celsius
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Term	Explanation
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Collect Shipment	Shipments for which all freight charges are collected at destination.
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Term	Explanation
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Collection of returns	The service of collecting returned product from final consumer or retailer
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Term	Explanation
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Co-Loading	Consolidation activity between two or more parties in an effort to maximize efficiency.
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Term	Explanation
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Combined Transport B/L	Transport document providing for a combined transport by at least 2 different modes of transport from a place at which the goods are taken to a place designed for delivery under the responsibility of the carrier.
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Term	Explanation
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Commercial Documentation	All documents representing commercial value, for example: Commercial Invoice, Packing list, Certificate of Origin
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Term	Explanation
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Commercial Invoice	Itemized commercial document listing the goods sold including the price charged as well as the country of origin.
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GLOSSARY OF TERMS

Term	Explanation
Commodity	A specification of goods, e.g. toys, electronics, or welding machinery.
Common Carrier	Transportation business that offers service to the general public.
Communication Cost	Cost related to the communication between parties through all media.
Comprehensive Consolidation Service	Same as CCS/SMS.
Connectivity	Providing the capability to exchange information with external supply chain partners in a timely, responsive and useable format, which facilitates inter-organizational synchronization and improved resource use.
Consignee	The party listed in the B/L to whom the cargo or containers is destined.
Consolidate	To group and stuff several small shipment together in one container.
Consolidation	Consolidation of cargo from multiple vendors/shippers to one consignee.
Consolidation Maximum	The maximum amount of cargo to be loaded in a consolidated container
Consolidation Minima	The minimum amount of cargo to be loaded in a consolidated container
Consolidation point	Site operating consolidation service. It is the location where the consolidation of consignments takes place.

GLOSSARY OF TERMS

Term	Explanation
Consolidation Requirements	Special consolidation requirement in connection with the stuffing of cargo.
Term	Explanation
Consultancy Fee	The charge of providing expertise and direction to assist a client with business issues.
Term	Explanation
Container Freight Station (CFS)	A facility at which (export) small cargo lots is received from shippers for loading (stuffing) onto containers or at which small cargo lots (import) cargo are unloaded (stripped) from containers and delivered to consignees.
Term	Explanation
Container Load Result (CLR)	A report issued to the client detailing what has been loaded into a specific container.
Term	Explanation
Container Manifest	Document giving the description of a ship's cargo
Term	Explanation
Container Number	Identification number assigned to each container (MAEU 1234567).
Term	Explanation
Container Pool	Where containers are stored usually inland for container availability to accounts, Carrier location holding empty containers, various points for shipper's utilization, an area designated for storage of empty container/equipment.
Term	Explanation
Container Prefix	A four-letter code that forms the first part of a container identification number indicating the owner of a container (APMU/MAEU).
Term	Explanation
Container Serial Number	A 7-digit serial number (6 plus 1 check digit) that forms the second part of a container identification number.
Term	Explanation
Container utilization	The amount of weight and/or measure of cargo loaded into a container.
Term	Explanation
Container Utilization Requirement	Criteria for minimum/maximum stuffing into a container.
Term	Explanation
Containerized	Indication that goods are stowed in a container.

GLOSSARY OF TERMS

Term	Explanation
Contract	An agreement enforceable by law between 2 or more parties stipulating their rights and obligations.

Term	Explanation
Country of origin	Country in which the goods have been produced or manufactured, according to certain customs criteria.

Term	Explanation
Courier Services	Forwarding of smaller parcels via courier.

Term	Explanation
Courier Services - Documents	Forwarding documents via a courier (DHL, Fed-Ex or similar)

Term	Explanation
Crating	The use of wood to form a secured outside package to provide stability and security

Term	Explanation
Critical Success Factors	Please refer to Key Performance Indicators

Term	Explanation
Cross-docking	Transshipment of goods at various points along the supply chain. It relates to the physical receipt of goods and their immediate transfer to the next onward phase without being brought into inventory.

Term	Explanation
Cross-trade	A three-part trade, where the two active parts (origin and destination) are different from the place where the business is conducted with the client.

Term	Explanation
Custom Cleared	Date which customs officially cleared goods for release.

Term	Explanation
Customer Value	The total savings or satisfaction a customer receives from a good or service.

Term	Explanation
Customs	A government body that deals with the levy of duties and taxes on imported goods from foreign countries and the control over the export and import of goods, for e.g., quotas, prohibited goods.

Term	Explanation
Customs	Agent representative licensed by authorities who negotiates customs

GLOSSARY OF TERMS

Broker	clearance for import cargo on behalf of the consignee through customs.
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Term	Explanation
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Customs Clearance	The clearance of cargo with customs authorities on behalf of the client.
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Term	Explanation
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Customs Entry	Entry to customs for cargo clearance.
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Term	Explanation
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Customs Entry - Manual	Manually prepared entry for cargo clearance.
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Term	Explanation
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Customs Registration	Registration of entry by customs
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Term	Explanation
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Customs Station	Area where the containers are brought for customs inspection.
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Term	Explanation
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Customs Tally	The counting of cargo in order to ensure proper matching of the actual cargo with the documents.
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Term	Explanation
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Customs Value	The cargo value expressed in a monetary amount, for a shipment declared to customs for duty and statistical reasons.
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Term	Explanation
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Customs Warehouse	Where cargo is temporarily stored awaiting inspection or where cargo is stored when seized by customs for lack of permit/entry.
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Term	Explanation
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Cut-off	Last possible date cargoes may be delivered to a ship or a designated point.
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GLOSSARY OF TERMS

Term	Explanation
CWT	HUNDRED Weight. Shipments are classified and rated per hundred pounds. The scale is based upon total weight, distance moved and classification of the merchandise.

Term	Explanation
CY Monitoring	Service covering the administrative issues relating to a CY booking with carrier.

Term	Explanation
Cycle Counting	A method of inventory management where small portions of inventory are counted on a regular basis. Counts are reconciled with book inventory after each count and variances are recorded. This daily inventory update in the system improves accuracy and at th

Term	Explanation
DAD	Delivery Authorization Document. Issued and signed by US Customs representative upon payment of duty. Freight cannot move outside the custody of US Customs without this control document

Term	Explanation
Dangerous Goods	Cargo of a hazardous nature classified under IMO regulations.

Term	Explanation
Dangerous Goods Declaration	Document issued by a shipper in accordance with applicable conventions or regulations, describing hazardous goods or materials for transport purposes, and certifying that the latter have been packed and labeled in accordance with the provisions of the p

Term	Explanation
Dangerous Goods Packing Certificate	A document as part of the dangerous goods declaration in which the responsible party declares that the cargo has been stowed in accordance with the rules in a clean containers according to the IMDG regulations and properly secured.

Term	Explanation
Data Quality	Refers to the quality of information in a given system. The quality is measured based on pre-defined criteria.

Term	Explanation
DC	Distribution Center

Term	Explanation
DC Bypass	Bypassing a client's designated Distribution Center in order to deliver direct to final destination (store).

Term	Explanation
DDP	Delivered, Duty Paid

Term	Explanation
Deconsolidation	Stripping and segregating consolidated containers (multiple shippers and consignees)

GLOSSARY OF TERMS

Term	Explanation
Delivery Order	Document stipulating the delivery and release conditions of the cargo.
Delivery Point	The location where cargo is turned over from one transportation provider to another, to client or client's agent or assigned receiver.
Demand Chain Management	Management of the chain based on customer demand vs. supply.
Demurrage	Penalty charged by holding carrier for storage of property beyond allowable free time for removal or unloading.
Depreciation	The reduction in the value of a long-lived asset from use to obsolescence (i.e. not usable anymore). The decline is recognized in accounting terms by a periodic allocation of the original cost of the asset to current operations.
Destination	The location where the transport of cargo ends.
Destination Interchange Terminal (DIT)	An ocean carrier's term which identifies the final location / bill of lading destination where cargo is made available for delivery to a customer and "interchanged" to the delivering motor carrier. The DIT may be a port, the ocean carrier's container yard.
Detention	Penalty charged by owner of equipment for detaining beyond allowable free time.
Devanning	The act of removing cargo from the container and/or truck.
Devanning Packet	Warehouse receiving report generated upon devanning an ocean container indicating orders details and quantities received. This report should mirror the container manifest.
Dial-In	Connection via the telephone net by a PC Modem to connect to an IT system.
Direct Loading Slip	Document used to tally the loading or unloading of a trailer or container which identifies specific information related to the cargo.

GLOSSARY OF TERMS

Term	Explanation
Disassembly	Disassembly of products prior final shipment or value adding service.

Term	Explanation
Discrepancy Acceptance Level (DAL)	The acceptable level of discrepancy allowed in connection with the performance of a service.

Term	Explanation
Dispatch	Initiating the actual transport of cargo. Mostly used in connection with trucking

Term	Explanation
Disposition Report	Indicates the available product and location within the warehouse for picking.

Term	Explanation
Distribution	Services related to the distribution of products from DC to final storage or consumption

Term	Explanation
Dock Receipt	Confirmation that cargo has been received at a location (dock) for shipment.

Term	Explanation
Document Issuance	The issuance of documents to a client.

Term	Explanation
Document Management	Refers to timely and accurate collection and dispatch of documents required for customs clearance and freight release on behalf of a client.

Term	Explanation
Document Management - Advanced Document Checking	Specified parts of the contents of the document set can be checked more thoroughly than specified under simple document checking. Examples could be "Value on the commercial invoice, packing list contents". Checks will be made in accordance with the SOP.

Term	Explanation
Document Management - B/L Issuance	The issuance of a B/L

Term	Explanation
Document Management - DDA	Document Dispatch Advise

Term	Explanation
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GLOSSARY OF TERMS

Document Management - DDN	Document Delay Notice
Term	Explanation
Document Management - Document Collection	Collecting all documents for shipment from vendors on behalf of a client.
Term	Explanation
Document Management - Document Compliance Measurements	Measuring the vendor's performance within categories specified in the SOP.
Term	Explanation
Document Management - Document Delay Notice	Advise to a client that documents were not received from vendor on time i.e. will not arrive at destination as specified in the SOP.
Term	Explanation
Document Management - Document Dispatch	Dispatching documents to a client or his representative (at destination).
Term	Explanation
Document Management - Document Dispatch Advise	Confirmation that documents have been dispatched
Term	Explanation
Document Management - Document Packing	Packing of documents according to the SOP. This particular service only deals with special requirements. E.g. that document sets should be packed in separate envelopes within the document pouch, that sticker, etc should be placed at certain pages, etc.
Term	Explanation
Document Management - Document Sorting	AJC Forwarding will sort the documents as per the SOP. Copying of any documents is not part of this service.
Term	Explanation
Document Management - Document Submission	The submission of documents to AJC Forwarding from a vendor (as opposed to document dispatch being AJC Forwarding sending the documents to the client).
Term	Explanation
Document Management - Documentation	Documentation according to SOP is surrendered by vendor to AJC origin office

GLOSSARY OF TERMS

Collection	
Term	Explanation
Document Management - Late Document Procedure	A contingency plan for documents submitted after stipulated deadline.
Term	Explanation
Document Management - Shipping Advice	Document or fax sent to the consignee/broker specifying documents collected, dispatched, Airway bill number/departure date, and number of copies.
Term	Explanation
Document Management - Simple Document Checking	Upon receipt of the documents from the vendors, AJC Forwarding will check that the piece count on the dock receipt matches the piece count on the packing list and in the commercial invoice
Term	Explanation
Domestic Bill of Lading	B/L raised for domestic and non-international transport
Term	Explanation
Domestic Consolidation	Consolidation of cargo moving non-international
Term	Explanation
Domestic Trailer	Term for truck trailers used within the US, Trailers are available either in 48' or 53' length.
Term	Explanation
Domestic Trailer - 48'	Term for truck trailers used in the USA. Yield up to 98 cbm inside capacity; typically yield 95 cbm on average subject to 42,000 pound weight restriction. Slip-sheeting/palletization will reduce this load ability.
Term	Explanation
Domestic Trailer - 53'	Term for truck trailers used in the USA. Yield up to 105 cbm inside capacity; typically yield 103 cbm on average subject to 42,000 pound weight restriction. Slip-sheeting /palletisation will reduce this load ability.
Term	Explanation
Drayage	Cost from Port or Ramp to the Door (I.e. the trucking)
Term	Explanation
Dry Reefer	Reefer containers used to carry dry cargo not requiring temperature control.
Term	Explanation

GLOSSARY OF TERMS

Duty Drawback Applying for refund of duty already paid to customs when a shipment is returned out of the country.

Term Explanation

EAB Eastbound

Term Explanation

EDC European Distribution Center

Term Explanation

EDI Communication via Electronic Data Interchange. Communication by computer to computer from one company to another.

Term Explanation

EDIFACT Standard EDI Transaction Sets

Term Explanation

Efficient Consumer Response (ECR) A concept introduced by Pricewaterhouse Coopers in the Logistics Industry which enables the users to do measurements between suppliers and buyers to identify areas in need for improvement, or to prove performance is to a given standard.

Term Explanation

Electronic Customs Entry Electronically generated entry for cargo clearance.

GLOSSARY OF TERMS

Term	Explanation
Electronic Packing List	Capturing detailed packing list information via an electronic transfer of data received.
Term	Explanation
Endorsement	The transfer of the right to obtain delivery of the goods from the carrier by means of the consignee's signature on the reverse side of B/L.
Term	Explanation
Enterprise Resource Planning (ERP)	An IT system integrating different divisions across a company. Examples of ERP systems are SAP, BaaN, Oracle etc.
Term	Explanation
EPOS	Electronic Point Of Sale
Term	Explanation
ESD	Earliest Ship Date. The earliest acceptable date that cargo can be transported for a client.
Term	Explanation
ETA	Estimated Time of Arrival
Term	Explanation
ETD	Estimated Time of Departure
Term	Explanation
ETS	Estimated time of sailing.
Term	Explanation
EUR Pallet	Wooden pallet in standard dimension within Europe. Measure is 80 x 120cm.
Term	Explanation
EURO	Single European Currency. Supported by 11 member countries of the EC.
Term	Explanation
Exception management	Management and reporting of pre-mapped exceptions in the clients SCM pipeline.
Term	Explanation
Exception Reporting	Reporting of activity exceptions.
Term	Explanation
Export Declaration (aka Export	Export declaration (shippers) Bureau of Census document that spells out shipment details for entry to government statistical system. Documents for export shipping declaring value of cargo to customs

GLOSSARY OF TERMS

Dec) authorities.

Term	Explanation
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Export Documents	Documents required to complete the proper export procedures
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Term	Explanation
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Factory Load	Cargo loaded by the vendor into a container at the factory
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Term	Explanation
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FCL	Full Container Load
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Term	Explanation
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FCR	Forwarder's Cargo Receipt
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Term	Explanation
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FCR Issuance	A FCR will be created and issued once the documents specified in the SOP have been received. The FCR must be prepared and finalized latest 24 hours after the preparatory documents and information have been received by AJC Forwarding
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Term	Explanation
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Feeder	The transportation vehicle utilized to relay cargo either to or from mother vessel to either to or from origin or destination, usually a smaller container vessel.
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Term	Explanation
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FEU	Forty Foot Equivalent Unit
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Term	Explanation
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FFE	Forty Foot Equivalent (same as FEU)
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Term	Explanation
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FIATA	Federation Maritime de Transitaires et Assimiles / International Federal of Freight Forwarders Association. An organization of forwarders in Europe handling common interests for the member parties.
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Term	Explanation
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FIFO	The principle of First In, First Out
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GLOSSARY OF TERMS

Term	Explanation
Final Destination	Please refer to Destination
Term	Explanation
Fiscal representation	Official nomination and agreement for a party to act as representative on behalf of a client in connection with the custom clearance of cargo.
Term	Explanation
Fixed Assets	The investment in tangible assets.
Term	Explanation
Fixed Connection	Permanent system connection between client and AJC Forwarding. Opposite of dial-in.
Term	Explanation
Flat file transfer	A technical means to upload order line information and details into an application Data Base. The flat file transfer is a semi-automated process, as it requires manual interference to precede each order transfer.
Term	Explanation
Flat pack	Refers to multiple items packed / folded in cartons.
Term	Explanation
Flexibility	The ability to adapt to unexpected operational circumstances, enabling a company to improve responsiveness and deliver a previously unidentified need.
Term	Explanation
Floor checks	Checks of cargo performed on the floor of a warehouse
Term	Explanation
Flow-through process	The process of cargo moving in and out of a warehouse in a short period of time.
Term	Explanation
FMC	Federal Maritime Commission - U.S. federal agency responsible for overseeing rates and practices of ocean carriers who handle cargo to and from US ports
Term	Explanation
FNG	Forwarding & Groupage
Term	Explanation
FOB	Free on Board. Supplier fulfils obligation when product passes over the ship's rail.
Term	Explanation
FOB	When a product is delivered for shipment at a location other than the

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discrepancy specified FOB location.

Term **Explanation**
FOB point The location that cargo is to be received and/or delivered

Term **Explanation**
Force Majeure Defined as the "Act of God", e.g. circumstances beyond anyone's control, such as flooding, civil war, earthquakes, etc.

Term **Explanation**
Forecasting Projecting a specific volume of product over a specific period of time within a specific corridor.

Term **Explanation**
Forwarder's Cargo Receipt (FCR) A certificate issued stating that cargo has been received for shipment by a forwarder.

Term **Explanation**
Freight The amount of money due for transporting the goods, payable either in advance or upon delivery.

Term **Explanation**
Freight all kinds (FAK) Single freight that is charged irrespective of the commodity.

Term **Explanation**
Freight Cashier Responsible for collections of freight/charges/release of cargo/release of bills of lading.

Term **Explanation**
Freight Collect Freight and charges paid at destination (by the consignee)

Term **Explanation**
Freight Pre-paid Freight and cargoes to be paid by the shipper.

Term **Explanation**
FSD Factory Ship Date. The date that cargo must leave the factory for transport.

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Term	Explanation
FTP	File Transfer Protocol. A standard protocol for transferring files between remote computer systems.
Term	Explanation
Fumigation	Disinfect by fumigating containers in order to eliminate possible contamination. Fumigation might be required by law when importing of especially wood product or wood crated goods. Always confer local laws and regulations
Term	Explanation
FYE	Financial abbreviation for Full Year Estimate.
Term	Explanation
Garment on hangers (GOH)	A method of shipping garments where they are shipped hanging from beams within a container.
Term	Explanation
GDB feed programming	Global Database Feed = EDI feed with container manifest information into the warehouse systems.
Term	Explanation
GDSM	General Department Store Merchandise
Term	Explanation
General Order	United States Customs regulation which allows for seizure of cargo when clearance (duty paid) is not effected within fifteen working days of vessel arrival
Term	Explanation
GOH Cargo check	Service involving reassurance of the Garment on Hangers shipment in accordance with the SOP.
Term	Explanation
GOH Consolidation	Combining more than one shipment of garments placed on hangers into one container.
Term	Explanation
GOH LCL Box	Cardboard box equipped with a horizontal bar at the top, allowing users to hang garments within the box. The advantage is that garments are on hangers, while they can be treated as cartons. In addition, the container does not need to be equipped with beam

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Term	Explanation
GOH Partition	Used when a container contains a mix of GOH and flat packed cargo. Is a wooden board, which is placed between the GOH cargo stuffed in the nose of the container, and the remaining part of the container where the non-GOH cargo is loaded. The partition also
GOH Receiving	Receiving garments for shipment from the vendor that are on hangers.
Gross Weight	Weight (mass of cargo) including packing but excluding the carrier's equipment.
Hague Rules	International convention for the unification of rules, pertaining to B/L (1924). These rules describe the responsibilities of ocean carriers.
Hague-Visby Rules	Set of rules, published in 1968, amending the Hague Rules.
Handling Cost	Costs incurred for the physical handling of cargo.
Haulage	Movement of products or containers from A to B.
HBL	House Bill of Lading
High Cube (HC)	High Cube Container referring to a 40' container that is 9'6" high.
High Street Retailer	Retail outlets that are typically found along European high streets or in US mall-based shopping environments. Can also be brand names found either in department stores or in their own stores.
Hub port	The point where cargo is consolidated from multiple origins. For instance, cargo from Korea is shipped to Taiwan for consolidation with other shipments, some even from other Asian origins. Taiwan is then the hub port.

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Term	Explanation
Humidified warehouse	Warehouse with a controlled humidity.
Term	Explanation
I.T	"In-Bond Transit". Document required by customs to move cargo in-bond to the final clearance point or destination. U.S.A. Specific
Term	Explanation
ICC	Interstate Commerce Commission. U.S.A. Specific
Term	Explanation
IEL	Integrated Export Logistics
Term	Explanation
IET Transport	Inter-European Transport
Term	Explanation
IFTMAN	Arrival Notice/Manifest - EDI Standard
Term	Explanation
IFTMBC	Booking Confirmation - EDI Standard
Term	Explanation
IFTMBF	Firm Booking - EDI Standard
Term	Explanation
IFTMBP	Professional Booking - EDI standard
Term	Explanation
IFTMCS	Shipping Contract Status - EDI Standard
Term	Explanation
IFTMIN	Instructions - EDI Standard
Term	Explanation
ILM	Integrated Logistics Management
Term	Explanation
IMDG	International Maritime Dangerous Goods Code. A code, representing the classification of dangerous goods as defined by the International Maritime Organization (IMO) in compliance with international legal requirements.
Term	Explanation
IMO Cargo	Cargo that is regulated by IMO, i.e. dangerous or hazardous cargo.

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Term	Explanation
Implant	AJC Forwarding employee working at the physical location of the client
Term	Explanation
Implementation	The initial phase of introducing a new service
Term	Explanation
Import License	A certification from a government entity to allow for the importation of merchandise.
Term	Explanation
In Bond Movement	The movement of cargo that have not cleared customs yet. Special permits are required and only issued by the Customs Authorities
Term	Explanation
INCO Terms	International defined buying terms used for trading. The INCO terms are specified by Int'l Chamber of Commerce.
Term	Explanation
INDC	The specific date when cargo must be "IN the Distribution Center" at its destination.
Term	Explanation
Information Management	Management of information related to the movement of cargo in a supply chain.
Term	Explanation
Inland Destination	Destination that is not a port.
Term	Explanation
Inspection Certificate	A document certifying that cargo inspection has taken place. The inspection certificate must state the shortcomings of the cargo if not in good condition.
Term	Explanation
Inspection Fee	Fee charged in connection with the inspection of products.

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Term	Explanation
Insurance (for transport)	Monetary coverage for potential losses and damaged incurred during transportation.
Term	Explanation
Integrated Logistics	The total integration of all logistics elements in a supply chain.
Term	Explanation
Intercompany Transfer	Refers to the transfer of products from one entity of a company to another.
Term	Explanation
Inventory Reporting	Report automatically generated to provide overview of stock or inventory of a warehouse or DC.
Term	Explanation
Inventory Velocity	The speed of inventory moving through a facility during a given time, as measured by turnover (annual sales volume at cost/ average inventory investment).
Term	Explanation
Invoice	A list of goods with the prices charged
Term	Explanation
Invoice Management	Management of invoices and charges on behalf of the client.
Term	Explanation
IOP	Internal Operating Procedures
Term	Explanation
IPI	Inland Point Intermodal - for example freight is moved via the Pacific Ocean to a AJC coast port of entry, then moved to an inland point.
Term	Explanation
ISO	International Standard Organization
Term	Explanation
JIT	Just In Time
Term	Explanation
JIT Operation	An operation, which is aimed at moving raw materials and finished goods through the supply chain to arrive *just in time* to be either used for manufacture or sold.
Term	Explanation
Kanban	A technique perfected by the Japanese whereby improved forecasting and control capabilities allows the manufacturer to schedule the arrival of parts and material precisely to the time when they will be needed in the production process. This substantially

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Term	Explanation
Kgs	Kilograms (equivalent to 2.205 lbs)
Term	Explanation
KPI	Key Performance Indicators
Term	Explanation
L/C	Letter of Credit
Term	Explanation
Label Application	The application of labels to cartons. Generally, when cartons are packed by the vendor, AJC Forwarding does not provide bar code label application.
Term	Explanation
Label Verification	Placement of bar code labels according to Client's SOP. Scanning of all Bar Code labels enable the verification of the Bar Code label can be read electronically. Verification only included read-check, but NOT a verification of Bar Code against contents.
Term	Explanation
Labeling	The application of labels to individual products (e.g. cases)
Term	Explanation
Last Free Day	Last day to effect pick up of cargo without incurring additional storage charges
Term	Explanation
LCL	Less than Container Load. Cargo tendered for shipment which does not fill a whole container
Term	Explanation
Lead Time	The period of time between the beginning of the first activity and the end of the last activity of a series of activities in the supply chain. The total lead-time comprises the sum of all the component lead times in a supply chain.
Term	Explanation
Letter of Credit	Document issued by bank authorizing transfer of funds from buyer to seller under established terms and conditions in international transactions.
Term	Explanation
Letter of Credit clausing	Clauses inserted in the Letter of Credit.
Term	Explanation
Letter of Introduction	Letter to a vendor or service provider introducing AJC Forwarding.

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Term	Explanation
Letter of Nomination	Letter issued by the client to a service provider or vendor nominating AJC Forwarding
Term	Explanation
LIFO	Inventory control or valuation method of "Last-In, First-Out".
Term	Explanation
Lloyd's Register of Shipping	British classification society.
Term	Explanation
Load Port	Port where cargo is usually loaded on vessel.
Term	Explanation
Load Slip	Document to record contents of a vehicle that is being loaded or devanned. Load slip is generated for each customer order.
Term	Explanation
Local Charges	Charges incurred for local services only. See local services as well
Term	Explanation
Local Drayage	Locally performed trucking within a short distance.
Term	Explanation
Local Services	Services unique to a specific AJC Forwarding location. Includes customs clearance, CFM receiving charges, CY monitoring fees, distribution trucking, and crating and packing type activities.
Term	Explanation
LSD	Latest Ship Date. The latest acceptable date that cargo can be shipped as per client SOP.
Term	Explanation
LTL	Less than Truck Load
Term	Explanation
Management Fee	Fee assessed to a client that covers administrative expenses and specific costs for managing the supply chain. This charge is not governed by a tariff
Term	Explanation
Management of....	Control and organization of a business process, flow and resources.
Term	Explanation
Management Reporting	Reporting of jointly agreed KPI's and possibly general commentary to a client within agreed upon time frames, generally monthly or

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quarterly.

Term	Explanation
Manual Sortation	Sortation at warehouse taking place manually where products are separated.

Term	Explanation
Mapping fee	Fee or charge imposed for the detailed mapping and fact finding of a client's processes.

Term	Explanation
Mapping Session	Session conducted between a client and AJC Forwarding to map the client's processes in order to establish SOP or use as an analysis tool for basing decisions on improvement of processes.

Term	Explanation
Marks and Numbers	Order, quantity, and style data usually affixed to a carton and/or transport documents.

Term	Explanation
Merchandise Due Date (MDD)	Refers to the latest date that a product or merchandise must be available at its final destination.

Term	Explanation
Micro Bridge	Mostly US term: Extension of service to interior points in America that are not deep-water ports. Cargo moves via land from/to inland point, another term for IPI.

Term	Explanation
Migration	To have a service, client, office etc integrated/implemented - pls. see SMILE approach

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Term	Explanation
Migration Management	Management of the Migration / implementation process.
Migration Phase	The time period which elapses from the commencement of migration until it has been completed.
Mini Landbridge	Freight moves to a port then put on rail to move to another port city
MIS	Management Information Systems
Moisture Absorbent Material (MAM)	Material stuffed along with cargo in order to absorb moisture and protect the cargo during transport.
Mother Vessel	Main vessel in a liner service designated to move containers from set origin points to set destination points on a regular basis.
Movement Type	Type of movement assigned to the cargo the designate how the cargo is handled. These are CFS-CFS, CY-CY and CFS-CY.
Multi-user facility	Facility or warehouse used by multiple customers and for multiple commodities.
Negotiable	In terms of documents, 'negotiable' means that e.g. a B/L may be sold to another party whereby the ownership of the cargo is transferred by means of an endorsement of the B/L to the order of another party whom is subsequently entitled to take possession of
Net Weight	The weight of the merchandise, excluding all packing.
NMFC Rates	Typically found in the National Motor Freight Classification, a publication to which most US motor carriers refer to determine class for rating purposes.
Non Vessel Operating Common	A party who undertakes to carry goods and issues in his own name a B/L for such carriage, without the availability of any own means of transport. NVOCC

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Carrier (NVOCC)

Term Explanation
Pick & Pack The picking of individual products from stock and re-packing same as per a specific picking list.

Term Explanation
Picking List An instruction for Pick & Pack operations advising which products to select for packing

Term Explanation
Place of delivery The location where a shipment is delivered to the consignee, the place where carrier's liability for the transport ceases.

Term Explanation
Place of receipt The location where a shipment is received by the carrier from the shipper, the place where carrier's liability for the transport starts.

Term Explanation
POD Proof Of Delivery (could be Truck Bill signed off by consignee when receiving cargo)

Term Explanation
POE Freight Merchandise shipped and later sold to another party after duty is paid and freight has cleared customs. Freight is then handled like domestic freight

Term Explanation
POL Port of Loading

Term Explanation
POMS Purchase Order Management System

Term Explanation
Port of discharge The port where the cargo is actually unloaded from the vessel.

Term Explanation
Port of loading The port where the cargo is usually loaded on board the vessel.

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Term	Explanation
Postponement	A cost reduction strategy that moves product differentiation nearer to the time of purchase by postponing changes to the form and identity of a product or its inventory location to the last possible point in the supply chain.
Pre-advice	Advice to clients containing details of shipments planned for transport.
Pre-carriage	The carriage of cargo by any mode of transport from the place of receipt to the port of loading into the ocean vessel.
Pre-Clearance	Customs clearance performed prior to physical arrival of cargo.
Pre-packing	Packing of cargo at origin to fit specific requirements at a final destination. Generally used in relation with bypassing a distribution point before the cargo hits the final destination.
Pre-Retail services	Service performed prior to a product moving into retail, for instance price-tagging.
Pre-Ticketing	Application of a ticket (price tag) to a product before it reaches the retail outlet.
Price of Non-Conformance (PONC)	The cost incurred based on non-conformance to agreed requirements.
Price per cubic Meter - PPC	Lump sum price per cubic meter.
Primage	Primage is a premium payable in addition to outward freight and covers care and attention given during loading at the port of origin. This premium is paid at the port of loading or discharging in favor of the agent in Turkey by the party paying the freight

GLOSSARY OF TERMS

Term	Explanation
Print of Replacement Labels	Printing labels where either the original is missing, or un-readable.
Product shipped confirmation	Shipping Advise/container load result/856
Profit & Loss (P/L)	A statement reflecting a company's profit or loss for a specific time period.
Project Cargo	Defined as cargo moving to meet a specific need, either moving one time, or over a given period.
Project management	Refers to the management of a given project.
Pull Distribution System	A system for replenishing warehouses stocks in which the replenishment decisions are made as near to the customer as possible.
Purchase Order	An order from a customer to a supplier for specific quantity of goods, materials, services or products at agreed terms of delivery and prices.
Purchase Order Management	Management of the Purchase Order Cycle.
Purchase Order Management - Automated Purchase Order Upload	The electronic transfer of Purchase Order data to AJC Forwarding' Operations System.

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Term	Explanation
Purchase Order Management - Purchase Order Number	A unique reference number assigned to a Purchase Order
Term	Explanation
Purchase Order Management - Purchase Order Upload	Please refer to Automated Purchase Order Upload
Term	Explanation
Purchase Order Upload	Transfer of Purchase Order information via EDI to MODS
Term	Explanation
Push Distribution System	A system for replenishing warehouse stocks in which the replenishment decision-making is centralized, usually at the manufacturing site or supply center. Occurs when a product is physically or systems wise entered into storage.
Term	Explanation
Quality Inspection	Inspection of cargo at origin according to specified standards to ensure level of quality prior to the product being shipped.
Term	Explanation
Quality Inspection Certificate	A document certifying the quality of a product upon inspection.
Term	Explanation
Quota	Import Quotas are regulatory requirements created and enforced by the U.S. government. These quotas are quantity restrictions placed on merchandise being imported into the U.S.
Term	Explanation
Quota Freight	Goods that may only be imported with a Quota License / visa in place
Term	Explanation
Radio Frequency Scanning	Portable handheld scanner capable of scanning product at any location within the warehouse
Term	Explanation
Rail Transport	The movement of goods via rail
Term	Explanation
Rate	The price for a transport service.
Term	Explanation

GLOSSARY OF TERMS

RDC Regional Distribution Center

Term Explanation

Reboxing Replacing of damaged outer cartons.

Term Explanation

Receipt Window Predefined timeframe for receipt of cargo.

Term Explanation

Received for shipment B/L B/L issued on receipt of cargo, cargo not necessarily loaded on carrier yet.

Term Explanation

Receiving Procedure Fixed procedure describing the steps and actions in connection with the receipt of goods.

Term Explanation

Reconditioning Treating a product in such a way that it takes its original shape and condition. Often used upon arrival of garments.

Term Explanation

Recycling Reusing a product

Term Explanation

Reefer Container A thermal container with refrigerating machinery (mechanical compressor unit, absorption unit, etc) to control the temperature of the cargo.

Term Explanation

Replenishment Re-fill or Re-stock. Adding product to shelf in at the store or warehouse due to low stock level.

Term Explanation

Re-Stuffing Extracting cargo from a container and stuffing it again.

Term Explanation

Return Cargo Cargo to be returned to original place of receipt.

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Term	Explanation
Reverse Logistics	The process of planning, implementing and controlling the efficient, cost-effective flow of products back upstream in the supply chain for the purpose of source reduction/conservation, recycling, substitution and disposal.
Review Meeting	Meeting between a client, a service provider and AJC Forwarding to review operations.
RF Scanning	Radio Frequency Scanning
ROE	Rate of Exchange
Round-trip	Back and forth between the same two points (such as: empty container from port to shipper's door back to port)
Routing	Determining how a shipment will be moved between shipper and consignee, between place of receipt and place of delivery.
Routing Order	Notification to shipper advising how cargo is to be routed, and via whom.
Rush Order	Same as a hot order. Order, which is urgently required in the market.
S/A	Shipping Advice
Said to contain (STC)	Term in a B/L declaring that the master and the carrier are unaware of the nature or quantity of the goods in a container, particulars of which are furnished by the shipper.
SCAC	Standard Carrier Alpha Code
SCM	Supply Chain Management

GLOSSARY OF TERMS

Term	Explanation
Sea-Air	Movement of cargo by sea to connecting discharge port then airfreighted to ultimate destination.
Term	Explanation
Seal	A numbered locking device used for containers, lockers, trucks or lorries providing proof to relevant parties that they have remained closed during transport.
Term	Explanation
Seal Check	Checking whether a seal is on a container or whether it has been broken.
Term	Explanation
SeaWay Bill	Non-negotiable B/L used for through consignments, no original B/L required, proof of identity (of consignee) only is required.
Term	Explanation
SGS Inspection	Inspection performed by SGS surveyors.
Term	Explanation
SHAS	Special Handling At Source. Also known as Warehouse Value Adding Services. When for example AJC Forwarding vacuum pack garments, or attach price labels to goods.
Term	Explanation
Shed Rent	Charge paid for storage at the warehouse
Term	Explanation
Shipment Window	Please refer to Shipping window
Term	Explanation
Shrink Wrapping	Protective synthetic "plastic" wrapping material used unitizes slip-sheeted and/or palletized loads, improve handling at the final destination, and protect cargo from normal shifting while in transit.
Term	Explanation
Shuttle Service	Continuous trips between the same points.
Term	Explanation
Single Invoicing - Advance Payment	Deposit submitted to AJC Forwarding covering the outlay of charges in connection with invoice management.
Term	Explanation
Single Invoicing - Deferment Deposit	Please refer to Single invoice advance payment

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Term Single Monthly Invoicing	Explanation Please see Single Invoicing
Term SKU	Explanation Stock Keeping Unit
Term Slip sheeting	Explanation Thin corrugated sheet (cardboard) used in place of a pallet to maximize trailer utilization. Requires special forklift attachments.
Term SOP	Explanation Client specific Standard Operating Procedure. A detailed outline of jointly agreed procedures and processes between AJC Forwarding and a Client.
Term Sortation	Explanation Physically separating products or items in accordance with a predetermined plan.
Term Sorting	Explanation Please refer to Sortation
Term Space Guarantee	Explanation Guarantee of minimum space held by an ocean carrier for a client.
Term Space Management	Explanation The management of a given space, usually in warehouses, to maximize the utilization of it.
Term Special Handling	Explanation All handling that falls outside standard handling requirements (must be pre-defined) and is therefore not used continuously, but rather as an option.
Term Special Handling at Source (SHAS)	Explanation Please refer to Local Services
Term Standard Operating Procedures (SOP)	Explanation Detailed outline of jointly agreed procedures and processes between AJC Forwarding and a Client (aka SOP)
Term STC	Explanation Said to Contain - common term on the Bill of Lading "1x40' std cont.

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	STC ...")
Term	Explanation
Steering Committee	Individuals with different background (could both be AJC Forwarding and Client) grouped together to steer a solution, project or partnership.
Term	Explanation
Steering Group	Individuals with different background (could both be AJC Forwarding and Client) grouped together to steer a solution, project or partnership.
Term	Explanation
Stock-out	A point in time where the store or warehouse has run out of stock.
Term	Explanation
Storage	Keeping cargo owned by client stored, usually in a warehouse
Term	Explanation
Storage Charge	Charge imposed then product has exceeded the predetermined or standard free (if any) storage period.
Term	Explanation
Store - Door Delivery	Movement of goods direct to the consignee's place of business. Mostly used in connection with container movements
Term	Explanation
Stripping (devanning, unstuffing, unpacking)	The unloading of cargo out of a container.
Term	Explanation
Stuffing (vanning, packing)	The loading of cargo into a container.
Term	Explanation
Subcontractor Management	Active management of a subcontractor selected either by AJC Forwarding or the client. The management is performed through a subcontractor SOP.
Term	Explanation
Subcontractor Measurement	Measurement of a subcontractor against requirements stated by the client.
Term	Explanation
Subcontractor Supplier Code	Code granted by the client to the supplier or vendor
Term	Explanation
Supplier Management	Please refer to vendor management.

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Term	Explanation
Supply Chain	A set of three or more organizations directly linked by one or more of the upstream and downstream flows of products, services, finances, and information from the point of origin to a customer.
Survey	The physical inspection of the status of cargo or equipment or quality.
Survey - Tally	Service performed to ensure that the cargo corresponds with the transport documentation.
T&E	Transportation and Exit - US Customs for 7512 used to effect "in bond" movement of property through the United States. Example: Used for Canadian shipments of foreign origin whenever the goods touch U.S. soil.
T1	Specific document raised based on the commercial invoice and specifying the products and value. Europe Specific
T1 - Advanced	Customs document in standard format and content. Used in Europe to facilitate the movement of non-cleared goods. Europe specific
T1 - Simple	Customs document raised without the commercial invoice. Europe Specific
Tare Weight of container	Mass of an empty container including all fittings and appliances associated with that particular type of container.
Tariff Item Number	Pricing reference number identifying a commodity and it's related cost to transport
Temporary Warehousing	Warehouse facility used for an interim period.
Tender Invitation	The information received from clients outlining details for a bid to be prepared by AJC Forwarding
Terminal	Area closely aligned to dock used to collect, store and dispatch containers and cargo.

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Term	Explanation
Terms of freight	Conditions between merchant and carrier relating to the type of freight and charges due to the carrier and whether these charges are prepaid or are to be collected.

Term	Explanation
TEU	Twenty Foot Equivalent Unit

Term	Explanation
Third Party	Party other than the parties in the partnership such as additional sub-contractor

Term	Explanation
TIR	Transport International Router. Refers to sealed cross border traffic in Europe. Products moving on a TIR carnet will normally be exempt from customs inspection in the transit countries.

Term	Explanation
Total Logistics Cost	All cost adding to the logistic equation incl. capital cost, inventory cost, transport cost, communication cost, labor cost etc.

Term	Explanation
Tracking	The ability to see the location of either cargo or containers during transportation

Term	Explanation
Track-Point	An advanced, Windows-based data access tool designed to facilitate on-line order analysis and search. AJC Forwarding' front-end to our operational systems.

Term	Explanation
Trailer Conversion Factor	A fixed conversion factor converting cubic meters to kgs, 1: 3

Term	Explanation
Trailer Manifest	Document for the contents of a trailer, which includes order details and original ocean container numbers if the product has been transloaded.

Term	Explanation
Trailer Number	Identification number of the inland trailer used to transport cargo

Term	Explanation
Transshipment declaration	A declaration made for quota cargo transshipping a port outside the country of origin and the country of destination.

Term	Explanation
Transit Time	Time vessel takes moving from one port to another

Term	Explanation
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GLOSSARY OF TERMS

Transload Unloading of property from one vehicle and reloading the same property into another vehicle.

Term Explanation

Transloading The movements of products after sortation to a truck, trailer or container for subsequent delivery to a distribution center or final customer.

Term Explanation

Transport Mode These can be Rail, Ocean, and Air. Additional, the various modes of ocean transport are included, for example All Water, MLB, etc.

Term Explanation

Transport Order Order submitted to the transporting party detailing delivery place, time, mode etc.

Term Explanation

Trial Corridor Specific corridor agreed between AJC Forwarding and a client to trial a certain product or service prior fixed agreement.

Term Explanation

Trial Shipment A 'test' shipment

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Term	Explanation
Triangle Business	Triangle trade involving three main parties: consignee, vendor and sub-contractor/factory. An example of triangle business flow: the Consignee (at destination) places a purchase order with a Vendor (for example in Taiwan) who, in turn, sub-contracts the m
Trucking	Movement of goods by truck.
UCC 128 Label	American standard barcode label.
UCP 500	Uniform Customs and Practice for Documentary Credits.
UFC	Uniform Freight Classification - Railroad publication containing a list of articles and the classes to which they are assigned for the purpose of applying class rates together with governing rules and regulations.
Universal Product Code (UPC)	A description of each single item in an order line.
Universal Product Code Labels	Labels that reflect the Universal Product Code.
Unpacking	Unpacking the product for storage, reconditioning, pre-retail or others. Normally performed at destination.
USL	Unified Service Levels. A global initiative aiming at standardizing service elements throughout AJC Forwarding global organization in order to deliver a consistent service to our clients.
Vacuum packing	Service provided for garment primarily. Avoids reconditioning at destination.

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Term	Explanation
AJC Forwarding Mission Statement	AJC Forwarding is a global provider of integrated logistics solutions. AJC Forwarding will: Be our clients' innovative, competitive edge in logistics. Be a factor in our markets known for quality, service
Term	Explanation
VAN	Value Added Network for EDI translations.
Term	Explanation
VAT	Value added Tax
Term	Explanation
Vendor	A supplier
Term	Explanation
Vendor Booking	Receiving a booking from a vendor.
Term	Explanation
Vendor Booking Confirmation	Written confirmation issued by AJC Forwarding upon receipt of a vendor booking.
Term	Explanation
Vessel (Ship)	A floating - self-propelled structure designed for the transport of cargo and/or passengers.
Term	Explanation
Visa	Visas (Stamped endorsements or export control licenses) are issued by foreign countries in order to control textile exportations to the U.S. The U.S. has agreed to monitor and verify that the goods entering the country have met visa requirements.
Term	Explanation
VOCC	Vessel Operating Common Carrier
Term	Explanation
VOY	Voyage Number. Reference number assigned by the carrier or his agent to the voyage of the vessel.
Term	Explanation
Voyage	A journey by sea from one port to another or in the case of a round trip, to the same port.
Term	Explanation
VSL	Vessel.
Term	Explanation
W/M	Weight or Measurement (1000kg/1cubic meter)

GLOSSARY OF TERMS

Term	Explanation
Warehouse Lead-time	The time it takes a product from point of entry in the warehouse to point of dispatch.
Warehouse Receipt	Receipt for goods deposited in a warehouse.
Warehousing	Service covering all aspect of storage, handling and reconditioning of products in a warehouse.
Wire Transfer	Electronic transfer of funds.
WMS	Warehouse Management System
X12	EDI Transaction set.
Yard	Open or fenced off outdoor storage and/or repair area.
YTD	Year to date